



Section 504 Grievance Procedure

Department of Housing and Urban Development

It is the policy of Creative Compassion, Inc. (“CCI”) not to discriminate based on disability. CCI has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794) of the U.S. Department of Health and Human Services regulations implementing the Act. Section 504 prohibits discrimination based on disability in any program or activity receiving Federal financial assistance. The Law and Regulations are available on HUD’s website and will be made available on request.

Any person who believes they have been subjected to discrimination based on disability may file a grievance under this procedure. It is against the law for CCI to retaliate against anyone who files a grievance or cooperates in the investigation of grievance.

To file a grievance with CCI’s Section 504 Coordinator (within) 10 day of the date the person filing the grievance becomes aware of the alleged discriminatory action, complaint needs to be in writing to:

Christy Dolinich, Executive Director
1535 Sparta HWY, Ste 103
Crossville, TN 38572
931-456-6654

CCI’s designated 504 Coordinator to ensure compliance with Section 504, 24 CDR 8.53(b).